Department of Social and Health Services

Olympia, Washington

EAZ Manual

Revision #1112

Category Information about Letters

Issued 07/16/2020

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Summary

Quality Team Recommendation to update correct WAC titles and WAC Hyperlinks for WAC 388-458-0040 and 388-458-0035.

See below for edited text:

<u>WAC 388-458-0002</u> The department of social and health services (DSHS) sends you letters to tell you about your case.

• Clarifying Information and Worker Responsibilities

WAC 388-458-0011 DSHS sends you a denial letter when you can't get benefits.

• Clarifying Information

WAC 388-458-0016 DSHS sends you an approval letter when you can get benefits

• Clarifying Information and Worker Responsibilities

WAC 388-458-0020 You get a request letter when we need more information.

• Clarifying Information and Worker Responsibilities

<u>WAC 388-458-0025</u> We send you a change letter if the amount of benefits you are getting is changing.

• Clarifying Information and Worker Responsibilities

WAC 388-458-0030 We send you a termination letter when your benefits stop.

• Clarifying Information

WAC 388-458-0035 Why do you give me ten days notice before you reduce or stop my benefits?

WAC 388-458-0040 Why do you give me ten days notice before you reduce or stop my benefits? What happens if I ask for a fair hearing before the change happens?

• Clarifying Information